CAT Technology
"Innovation is our passion"

IT INFRASTRUCTURE SERVICES
Portfolio

INTRODUCTION

CAT Technology, a leading IT Infrastructure, offshoring, outsourcing and consulting services company established in the year 1992, headquarter located at New Jersey, US and having delivery center at Hyderabad, India along with contact offices in UK, and UAE.

Having over 20+ years of experience in service delivery to diverse industries across the globe, with dedicated and reliable employees working round the clock for our 50+ customers based in different parts of the world. Extensive experience in outsourcing formulates our comprehensive solutions to be recognized amongst quality standard services. As a part of global outsourcer, CAT Technology has been focusing on diverse industries like Banking & Financial Services, Healthcare, Telecom, Retail, Engineering, Legal, Knowledge based domains etc.

As a result of our relentless commitment towards quality output, CATT has been achieving continuous growth built upon the corporate philosophy of "Quality, Profitability, and Growth".

OUR TEAM

Our team contributes enormously to Quality Unit's success by providing result- oriented IT Services. We use our innovation, teamwork, and state of the art technology and combine it with our down to earth attitude to provide our client with the right synergy to meet their business needs.

CATT has always hired best of the talents in order to render best of solutions. We have high quality manpower possessing vigor, expertise and skills. We conduct internal induction programs and trainings modules, which facilitate the process of job-rotation and quick career growth. Our dynamic, highly-skilled and enthusiastic team, work really hard to maintain excellence in the services we deliver. We are a highly motivated team, focused on ensuring that every engagement meets the needs of our principals. Client satisfaction is of utmost priority for CATT, hence we are committed to provide best in class services to our client.

OUR SERVICES

Infrastructure Management Services

CATT collaborates with its customers to implement smarter IT infrastructure management strategies. Our expertise in remote infrastructure management and operations can reduce overhead costs by over 50%. We offer flexible and SLA driven engagement models. Our rigid compliance to standards, such as ITIL / ITSM / ISO allows us to deliver reliable, stable and measurable SLA based services.

As part of our Infrastructure Services, CATT helps optimize the performance of your applications, manage end-to-end implementations and provide customized services to help customers build, manage, and optimize their IT infrastructure. CATT ensures the quality of the processes and the deliverables of the projects, delivering superior services to clients worldwide.

Server Management

CATT server management service offers reliable, secure and ITIL- compliant support and management services for any type of Unix/Linux and Windows server infrastructure in corporate datacenters. We provide complete outsourcing solution for managing the daily operations of your servers which is reliable, secure and compliant with industry best practices. Our team has professional and certified systems administrators to takeover completely the responsibility of our client's server management and security together with server monitoring.

Network Management

Our Network Management services help organizations to manage their network efficiently. We monitor enterprise's network to ensure that all network devices and network links are operating properly. We constantly measure the performance and utilization of network devices to spot developing obstacles and bottlenecks. We perform proactive network testing to prevent failures before they disrupt the network. We also provide ongoing maintenance for network devices to repair or replace them when they fail.

Application Management

CATT offer support services for applications, middleware platforms and technologies. We support organizations in their effort to align IT to business objectives and provide a reliable application management system. Our Client Application Management services pertain to managing and maintaining the end user application environment, it involves stabilizing, sustaining and growing an application on a sustainable basis that meets the growing needs of the end users.

Database Management

CATT distributed and extendable database management architecture boosts overall organizational efficiency by streamlining any number of cross-disciplinary processes rather than a single, vertical process. Our Database Management consulting services focus on delivering immediate improvements to your data center operations. We take into account compliance requirements as well as service level agreements, data protection and information security. Our suite of service includes design, development, deployment and management of data-driven application. Our Database and Storage services provide highly secure, partitioned storage and access of your valuable subscriber information.

Consulting

CATT Consulting team combines the business strategies and technology to improve process efficiency with reduced costs. We provide solutions to issues using a proven business-focused approach. Our extensive technical experience and strong strategic knowledge helps organizations achieve high quality IT services and high performance into their applications. The most valuable benefits of consulting come from generating change and leading transformation.

Project Management

Our Project management service works with your business from design through construction to ensure your project runs as efficiently as possible. We have a team of experts that offer end-to-end project management. We design solutions that are secure, cost-effective, and industry-compliant and designed according to client's needs. We can manage and execute the projects simultaneously. CATT specializes in technology projects and has successfully managed and implemented all types of IT projects including application development, IT infrastructure, information security, technology refresh, and global system replacement projects.

Virtualization Services

Virtualization makes your infrastructure vastly simpler and more efficient. We support the design, implementation, and management of virtualization solutions, also consolidate resources, manage workloads, automate process and optimize delivery with effective results. CATT can offer you a captivating combination of competence and affordability. We have extensive experience in designing and managing virtualized environments. This ensures consistency across the globe and provides access to CATT experts and leading practices.

Server Virtualization

CATT virtualization services support the enterprises to reduce capital, floor space, and energy by consolidating multiple workloads onto fewer physical servers. Our server virtualization technologies can increase efficiency by reducing cost, enhancing system availability, resiliency and performance, and providing a foundation for a more dynamic IT environment.

Desktop Virtualization

Our Desktop Virtualization solutions are designed to provide end users with the same kind of capacity mobility that businesses demand from the rest of the infrastructure. CATT desktop virtualization solutions replace your traditional desktop computers with server-based thin client devices. Your full desktop operating system and applications are virtualized on highly reliable, fault-tolerant System and servers located in a secure, managed data center environment. Without compromising usability, users can access their familiar desktop environments remotely from any PC or thin client on the network, offering true mobility, extraordinary data protection and real control.

Application Virtualization

CATT Application Virtualization provides the administrative capability to make applications available to end user computers without having to install the applications directly on those computers. Traditional infrastructures install applications on a single, fixed capacity machine or machines, limiting its flexibility and scalability. Application virtualization builds on the foundation of hardware virtualization with middleware designed to make your business applications as flexible and dynamic as the rest of your infrastructure.

End User Computing Services

CATT has Best in Class End User Computing Services that sustain end-user infrastructure planning, migration and deployment. It also enables you to manage your end-user computing environment optimally through remote desktop management support, which increases productivity, minimizes costs, predictable services and Innovation.

Desktop

Desktop Services (DS) is a expectable, cost-confined approach to completely manage your composite desktop support requirements without costly IT personnel or infrastructure investments. DS provides remote problem resolution to your end users via our corporate service desk, diagnostic triage in situations that require it, and onsite support and repair to users in your or your customers' corporate, remote, and home office environments as needed.

Application Packaging

Our Application packaging services helps in creating and automating the deployment of software across multiple computers with a predefined default set of properties and behaviors. Our Application packaging can also help your enterprises manage growing volumes of software for desktop and server systems efficiently. By streamlining software configuration and deployment, application packaging can help reduce application support and management costs.

Security Patch Management

CATT security management team utilizes a best in class management solution. Our highly experienced team continuously monitors and responds to security issues whenever arises for currently supported operating systems and applications. When security patches or updates are released they are fully tested, repackaged before they get deployed to the production environment.

IT Offshoring & Outsourcing

CATT offers the best offshore services that deliver robust, scalable, and cost-effective solutions. Our clients realize an increase in productivity for offshore projects while improving their business performance through the changing demands of the current marketplace.

Technical Support

CATT Support services offer onshore and offshore technical support services, creating and delivering knowledge-centric support solutions aimed at improving the end-user experience. Our high level of technical skills across various platforms, wide exposure to multiple deployment scenarios and creativity in problem solving help us improve the end-user experience. In addition, our extensive access to qualified technology professionals, enable us to quickly train and ramp up expertise to meet consumer demands. The modes include inbound calls, email, chat & remote login. These services span across.

Service Desk

Service Desk plays a critical role for Business IT, it ensures reliability, availability and continuity of IT services rather than just logging and resolving end-user issues. CATT multilevel service desk uses IT Infrastructure Library (ITIL)-based best practices. We offer state-of the-art support and services that focus on eliminating the distance between people and locations, problems and solutions, and most importantly, information and you. We are specifically taking care of Service desk functions like Installation, Password reset, Call Management, Spares Request, and Complaints Handling etc.

Staff Augmentation

Whether you need to staff a single facility or support a 'multi-location national operations'. CATT provides staffing services to meet the clients aspirations. We believe it all starts with workforce. Our aim is to hire the best people in the industry, provide an environment that promotes their growth and development.

OUR PRESENCE

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